

# JD Edwards 9.2 Upgrade

Audit & Estimate Technical Retrofit



#### Client

Our client is a renowned home décor company offering high quality decorative and functional hardware products distributed through retailers, home centers, and a network of distribution channels across the US.



### The Challenge •

Our client had been a JDE E1 customer for many years but had not kept code current. As a result, they were looking to upgrade from XE to 9.2. With support for XE no longer available, and housed on outdated infrastructure, the business was exposed to unnecessary risk. The upgrade was also required to support the growing demands of the business, and to take advantage of the latest features from JDE E1. In particular, the business was looking to leverage the enhanced mobile functionality available.



## Delivery

Working in partnership with a systems integrator, DWS was contracted to carry out a Dimension Analyze™ audit which included a full analysis of any modified objects in XE, and the production of a dependable schedule to support downstream testing and timely delivery of retrofitted objects. The initial audit identified 2,406 raw objects, which we were able to reduce to just 1,328 that needed to be carried forward – reducing their modified footprint by 45%. Of the 1,328 objects carried forward, 64% were pure custom.





Support future business growth



Take advantage of the latest features



Leverage enhanced mobile functionality



Following the audit, DWS was asked to carry out a technical retrofit project as part of the wider upgrade. The initial project estimate was for 321 development days over a 3-month period. Based on the findings from the Dimension Analyze audit, DWS was able to identify the best upgrade approach. As a result, DWS were not only able to complete the retrofit project on budget, but 7 weeks ahead of schedule with zero defects reported, saving 125 development days.



7 weeks

**O**Defects

125
Days saved

### The Solution

Dimension Analyze is a software-led service that audits a JD Edwards E1 implementation, identifies what custom code is no longer required and estimates accurately the effort involved in upgrading to the new release. Dimension Professional™ is a proprietary methodology and suite of tools that leverages the results of Dimension Analyze and enables DWS to utilize a best upgrade approach for the modifications uplift component of a JDE E1 upgrade. Its proven methodology and tools allow DWS to consistently deliver the lowest defect levels in the industry.

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