

# JD Edwards EnterpriseOne Upgrade Services

## A DWS Client Success Story



### Client

This client is one of the largest privately held construction organisations in the United States, generating annual revenues of more than US\$3.3 billion. This company also has over 3,000 employees in offices and projects across the USA.

With an established history of investment in JD Edwards EnterpriseOne (JDE E1); licensed for 3,500 users, this company typically has 1,000 concurrent users accessing the system at any time.



### The Challenge

A long-term user of JDE E1, this company were looking to implement a code-current strategy, to meet some specific compliance objectives, and to take advantage of the latest features and functionality in release 9.2.

To predictably and cost-effectively remain code-current, they knew they needed to reduce their modified footprint and improve the testing that they were doing during all their projects.



### Delivery

This company used DWS' Dimension Analyze™ and Dimension Professional™ services to upgrade their applications to 9.2. They then committed to 3-year code-current program, underpinned by Dimension Tempo™, and supported by a commitment to test smarter using Dimension Focus™ and Dimension SwifTest™.

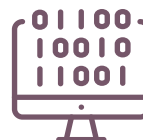
### Objectives



Reduce upgrade efforts



Improve testing efficiency



Remain code-current



## Result

The Analyze audit, ahead of the 9.2 upgrade, facilitated a reduction in the modified footprint of 42%; saving 58 days of development time the technical retrofit was delivered on time with zero defects, positioning the company for a code-current future.

DWS had been engaged to provide audit and analysis support for the upgrade. Using Dimension Analyze, this company was able to reduce its modified footprint from 1,091 to 671 objects.

The 9.2 upgrade was part of a company-wide digital transformation project. We asked the IT Project Manager about their experience of working with the DWS team.

“Partnering with DWS made all the difference in terms of smoothness and speed of transition to EnterpriseOne 9.2”



Stayed in budget

**42%**  
reduction  
in modified  
footprint

Saved **58**  
days of  
development  
time

Committed  
to **3** years of  
code-current  
projects

## The Solution

Dimension Analyze is a software-led service that audits a JD Edwards E1 implementation, identifies what custom code is no longer required and estimates accurately the effort involved in upgrading to the new release. Dimension Professional™ is a proprietary methodology and suite of tools that leverages the results of Dimension Analyze and enables DWS to utilize a best upgrade approach for the modifications uplift component of a JDE E1 upgrade. Its proven methodology and tools allow DWS to consistently deliver the lowest defect levels in the industry.

For further information please visit our website, or contact us:

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